



**INDIVIDUAL CABINET MEMBER AND OFFICER DELEGATED DECISIONS**

**TUESDAY, 9 DECEMBER 2025**

Please find enclosed Decision Notice in connection with the following:

**ICMD20 Complaints Policy Review and Revision (Pages 2 - 50)**

Please note that this is subject to call-in.

**Queries regarding these documents**

Please contact Liz Bateson, Democratic Support - email [ebateson@lancaster.gov.uk](mailto:ebateson@lancaster.gov.uk).

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